WORKFLOW AGING

Workflow Aging helps you track and analyze the time each issue spends in different statuses, providing valuable insights into workflow efficiency. Monitor task aging, identify bottlenecks, and assess individual assignments to optimize team productivity. With real-time analytics and intuitive reporting, make data-driven decisions to improve process flow and ensure smoother task transitions. Enhance your Jira experience by gaining a clear view of status aging and optimizing your project timelines effortlessly.

Key Notes:

1. The Result will be rendered based on the current assignee of the task.
2. Form contains following fields,
   a. Assignee: Allows you to choose users
   b. Projects: You can choose a project based on your needs. By default, it shows result for all projects
   c. JQL Query: You can write a JQL query to get the specific custom output
3. The result will be displayed in a tabular format with the following details,
   a. Issue: Task ID with a hyperlink that takes you to the task detail page
   b. Assignee: The name of the user to whom the task is assigned
   c. Workflow Transitions: It displays the status history, showing the time each status was held before transitioning to the next, along with the assignees involved during that period.
   d. During status transitions, if multiple assignees are involved, the application will exclude the one who was part of the previous transition status. For more accurate results, it is recommended to update the status first before changing the assignee in the ticket.

1. **FORM**

   Customize the selection to collect particular result

   Different selection options are available, including obtaining lists of Users, Projects, and applying a JQL Query filter to obtain the specific results you desire.

2. **RESULT**

   Present your outcome in a straightforward tabular format for easy comprehension

   Retrieve a list of tasks assigned to a user, including the current assignee and workflow transitions. View the complete history of each task as it moves from one status to another, along with the assignees involved during each transition period.

3. **SUMMARY**

Track Jira status aging, monitor task transitions, and gain insights to optimize workflow efficiency

"Workflow Aging" helps users track how long tasks remain in each status, identify bottlenecks, and monitor assignee involvement throughout workflow transitions. By providing detailed insights into task aging, it enables teams to optimize workload distribution, improve accountability, and make data-driven decisions. With enhanced visibility into workflow efficiency, users can proactively resolve delays, streamline processes, and boost overall productivity.