

WORKFLOW AGING

Workflow Aging helps you track and analyze the time each issue spends in different statuses, providing valuable insights into workflow efficiency. Monitor task aging, identify bottlenecks, and assess individual assignments to optimize team productivity. With real-time analytics and intuitive reporting, make data-driven decisions to improve process flow and ensure smoother task transitions. Enhance your Jira experience by gaining a clear view of status aging and optimizing your project timelines effortlessly.

Key Notes:

1. The Result will be rendered based on the current assignee of the task.
2. Form contains following fields,
 - a. Assignee: Allows you to choose users
 - b. Projects: You can choose a project based on your needs. By default, it shows result for all projects
 - c. JQL Query: You can write a JQL query to get the specific custom output
3. The result will be displayed in a tabular format with the following details,
 - a. Issue: Task ID with a hyperlink that takes you to the task detail page
 - b. Assignee: The name of the user to whom the task is assigned
 - c. Workflow Transitions: It displays the status history, showing the time each status was held before transitioning to the next, along with the assignees involved during that period.
 - d. During status transitions, if multiple assignees are involved, the application will exclude the one who was part of the previous transition status. For more accurate results, it is recommended to update the status first before changing the assignee in the ticket.

1. FORM

Customize the selection to collect particular result

Different selection options are available, including obtaining lists of Users, Projects, and applying a JQL Query filter to obtain the specific results you desire.

Workflow Aging

Assignee User Selection

Alex Abbott × Diana Taurasi × Neil Anderson ×

Projects Project Selection

Forge Development × Website development ×

JQL Query Write Custom JQL Query

issue in (FD-875,FD-877,FD-878,WD-262,WD-263,WD-264,WD-268)

2. RESULT

Present your outcome in a straightforward tabular format for easy comprehension

Retrieve a list of tasks assigned to a user, including the current assignee and workflow transitions. View the complete history of each task as it moves from one status to another, along with the assignees involved during each transition period.

Workflow Aging

Assignees: Alex Abbott, Diana Taurasi, Neil Anderson

Projects: Forge Development, Website development

JQL: issue in (FD-875,FD-877,FD-878,WD-262,WD-263,WD-264,WD-268)

Selected Filter Values

Reset: It will take you to Filter Selection Page

Refresh: It will update the Result table with latest values

SR NO	TASK ID	CURRENT ASSIGNEE		WORKFLOW TRANSITIONS								
1	FD-878	Alex Abbott	To Do	Neil Anderson, Henry Kane, Diana Taurasi (1 day)	In Progress	Unassigned (4 hours)	IN TESTING	Alex Abbott (10 minutes)	In Progress	Unassigned (1 minutes)	IN TESTING	
2	FD-877	Diana Taurasi	To Do	Unassigned (5 hours)	In Progress	Neil Anderson, Alex Abbott, Henry Kane (3 hours)	IN TESTING	Unassigned (5 minutes)	Done	Alex Abbott, Neil Anderson (8 seconds)	In Progress	
3	WD-268	Neil Anderson	To Do	Unassigned (8 seconds)	In Progress	Neil Anderson (25 hours)	IN TESTING					
4	WD-264	Alex Abbott	To Do	Unassigned (8 days 5 hours 26 minutes)	In Progress	Unassigned (8 seconds)	On Hold	Diana Taurasi, Henry Kane, Neil Anderson (9 days 1 hour 50 minutes)	Tech Review	Alex Abbott (16 minutes)	QA Hold	
5	WD-263	Neil Anderson	To Do	Unassigned (2 minutes)	IN TESTING	Unassigned (4 days 5 hours 23 minutes)	Live	Unassigned (8 seconds)	Business Hold			
6	WD-262	Alex Abbott	To Do									
7	FD-875	Alex Abbott	To Do	Unassigned (10 days 5 hours 43 minutes)	In Progress							

3. SUMMARY

Track Jira status aging, monitor task transitions, and gain insights to optimize workflow efficiency

“Workflow Aging” helps users track how long tasks remain in each status, identify bottlenecks, and monitor assignee involvement throughout workflow transitions. By providing detailed insights into task aging, it enables teams to optimize workload distribution, improve accountability, and make data-driven decisions. With enhanced visibility into workflow efficiency, users can proactively resolve delays, streamline processes, and boost overall productivity.